#### GENERAL ANNOUNCEMENT::BUSINESS UPDATE FOR 1Q2023

Issuer & Securities	
Issuer/ Manager COMFORTDELGRO CORPORATION	I LIMITED
Securities COMFORTDELGRO CORPORATION	NLTD - SG1N31909426 - C52
Stapled Security	
No	
Announcement Details	
Announcement Title	
General Announcement	
Date &Time of Broadcast	
15-May-2023 17:33:38	
Status	
New	
Announcement Sub Title	
Business Update for 1Q2023	
Announcement Reference	
SG230515OTHR9RIT	
Submitted By (Co./ Ind. Name)	
Angeline Joyce Lee Siang Pohr	
Designation	
Company Secretary	
Description (Please provide a detailed descr	ription of the event in the box below)
Please see attached.	
Attachments	
ComfortDelGro - 1Q2023 Busine	ess Updates.15 May 2023.pdf
Total size =538K MB	



#### Disclaimer

This presentation is for information only and does not constitute an invitation or offer to acquire, purchase or subscribe for shares ("Shares") in ComfortDelGro Corporation Limited (the "Company"). The value of shares and the income derived from them may fall as well as rise. Shares are not obligations of, deposits in, or guaranteed by, the Company or any of its affiliates. An investment in Shares is subject to investment risks, including the possible loss of the principal amount invested. The past performance of the Company is not necessarily indicative of its future performance.

This presentation may also contain forward looking statements that involve risks and uncertainties. Actual future performance, outcomes and results may differ materially from those expressed in forward looking statements as a result of a number of risks, uncertainties and assumptions. You are cautioned not to place undue reliance on these forward-looking statements, which are based on current view of management on future events.

No part of this document, nor the fact of its distribution, should form the basis of, or be relied on in connection with, any contract or commitment or investment decision whatsoever. No representation, warranty or undertaking, express or implied, is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information or the opinions contained herein. None of the Company or any of its subsidiaries, affiliates, advisors or representatives and agents shall have any responsibility or liability whatsoever (in negligence or otherwise) relating to the accuracy or completeness of the information and opinions contained in this document or for any loss howsoever arising from any reliance or use of this document or its contents or otherwise arising in connection with the document. The information contained in this document is not to be taken as any recommendation made by the Company or any other person to enter into any agreement with regard to any investment.

The inclusion of financial information in this document should not be regarded as a representation or warranty by the Company, or any of its affiliates, advisors or representatives or any other person as to the accuracy or completeness of such information's portrayal of the financial condition or results of operations of the Company and should not be relied upon when making an investment decision. The information contained in this document is provided as at the date of this document and is subject to change without notice.

If you have any doubt about the foregoing or any content of this document, you should obtain independent professional advice.



#### Contents

- Business Update for 1Q2023
- Financial Update for 1Q2023
- Performance by Business Segments for 1Q2023









# **BUSINESS UPDATE FOR 1Q2023**



### Business Update

#### **Overall**

- Cost challenges from inflation and manpower shortages remain
- Interest rates remain elevated, the Group retains its net cash position but continues to monitor
- Oil and gas prices lower but volatile due to Ukraine conflict / OPEC
- Countries treating COVID-19 as endemic

#### **Operating Geographies**

- Singapore signs of slowing economic growth
- Australia driver shortages, new terms from successful re-tenders
- UK/Ireland improving after a tumultuous 2022, recovery underway / progressing
- China post-COVID reopening after most restrictions lifted in early-2023



# FINANCIAL UPDATE FOR 1Q2023



#### Income Statement

\$'m	1Q2022	2Q2022	3Q2022	4Q2022	1Q2023
Revenue	887.5	955.8	960.3	977.2	906.4
Operating Costs	(731.9)	(801.6)	(815.8)	(840.6)	(767.5)
Depreciation and Amortisation	(88.3)	(89.3)	(88.3)	(91.3)	(88.8)
Operating Profit excl. non-recurring items ("OPE")	67.3	64.9	56.2	45.3	50.1
Net Gain/(Loss) on Disposal	37.9	1.0	(0.2)	(2.4)	0.8
Operating Profit	105.2	65.9	56.0	42.9	50.9
Profit After Tax	84.8	50.9	44.6	38.2	43.6
Profit After Tax and MI	76.1	39.2	32.3	25.5	32.8

- 1Q2023 Operating Profit ↑\$8.0m or 18.6% vs 4Q2022
  - Public Transport Services recovery partially offset by taxi seasonality
  - 1Q2023 Revenue  $\sqrt{(\$70.8m)}$  or (7.2%); Operating Costs  $\sqrt{\$73.1m}$  or 8.7%
  - Mainly from Public Transport Services from seasonality, fuel indexation and FX impacts
- 1Q2023 Operating Profit ↓ (\$54.3m) or (51.6%) vs 1Q2022
  - 1Q2022 includes exceptional gain on disposal of Alperton property in London of \$37.2m, before full impact of post-COVID inflation and Ukraine conflict
  - 1Q2023 Revenue ↑\$18.9m or 2.1%; Operating Costs ↑(\$36.0m) or (4.9%)
  - Mainly from inflationary cost pressures on Public Transport Services



#### Balance Sheet

\$'m	Mar 23	Dec 22	Fav/(Adv)
Cash and short-term deposit	1,010.4	967.0	43.4 / 4.5%
Other current assets	694.7	677.7	17.0 / 2.5%
Non-current assets	3,003.1	3,056.1	(53.0) / (1.7%)
Total Assets	4,708.2	4,700.8	7.4 / 0.2%
Current liabilities	1,035.0	1,040.8	5.8 / 0.6%
Non-current liabilities	642.7	660.6	17.9 / 2.7%
Total Liabilities	1,677.7	1,701.4	23.7 / 1.4%
Share Capital	694.4	694.4	-/-
Retained Earnings	2,006.6	1,973.3	33.3 / 1.7%
Other equity reserves	329.5	331.7	(2.2) / (0.7%)
Total Equity	3,030.5	2,999.4	31.1 / 1.0%
Net Asset Value per ordinary share (cents)	119.6	118.6	1.0 / 0.8%

- Total assets remained stable with increase in cash and short term deposits and receivables mostly offset by depreciation for the period
- Decrease in total liabilities mainly due to repayment of borrowings and payments settled
- Increase in total equity mainly due to profit for the period



## Cashflow

\$'m	1Q2023		1Q2022 <sup>1</sup>	
Cash from Operating Activities		136.7		146.7
<u>Utilisation of Cash:</u>				
Net CAPEX	(47.1)		0.4*	
Tax	(12.8)		(9.8)	
Acquisitions	(1.0)		(11.4)	
Dividends to NCI of subsidiaries	-		(11.6)	
Others	(2.0)		(1.5)	
Total Utilisation of Cash		(62.9)		(33.9)
Net Decrease in Borrowings		(28.8)		(19.7)
Net effect of exchange rate changes in consolidating subsidiaries		(1.6)		0.4
Net Cash Inflow		43.4		93.5

<sup>\*</sup> Net of proceeds from disposal of Alperton property in London of \$44.8m



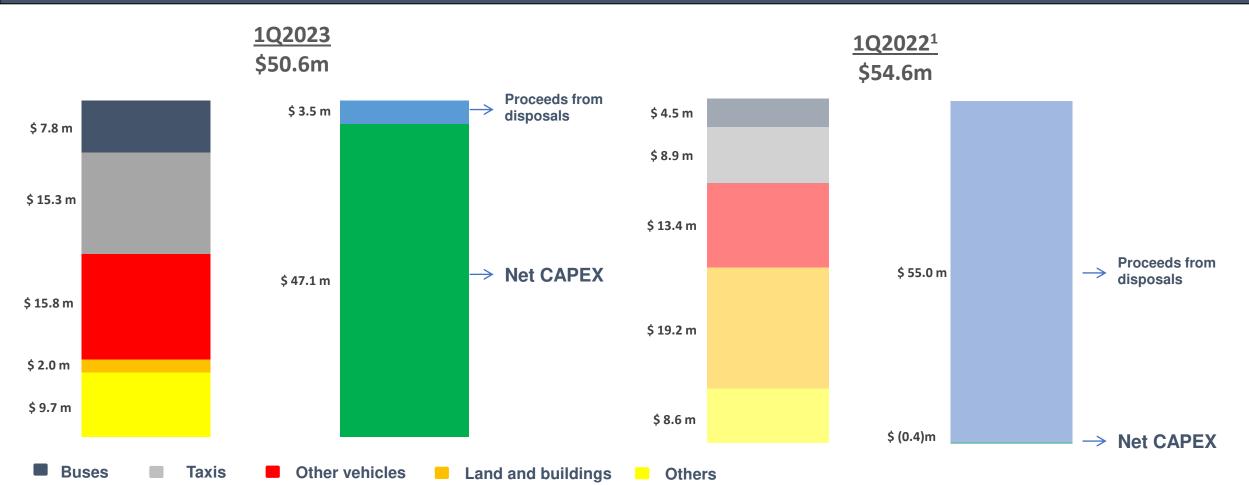
## Group Treasury Status

\$'m	Mar 23	Dec 22	Fav/(Adv)
Cash and short-term deposits	1,010.4	967.0	43.4 / 4.5%
Borrowings + finance leases	(295.9)	(313.6)	17.7 / 5.6%
Gross Gearing (gross debt / equity)	9.8%	10.5%	0.7% points
Total Available facilities	775.0	775.4	(0.4) / (0.1%)

- Net cash position as at 31 Mar 2023 \$714.5m vs 31 Dec 2022 \$653.4m
  - Cash and short-term deposits increased from operating cashflows
  - 2022 final and special dividends totalling \$91.4m to be paid in 2Q2023
- The Group has available facilities of ~\$775m in various currencies
  - Conscious effort to preserve facilities for risk management purposes



## **CAPEX Summary**

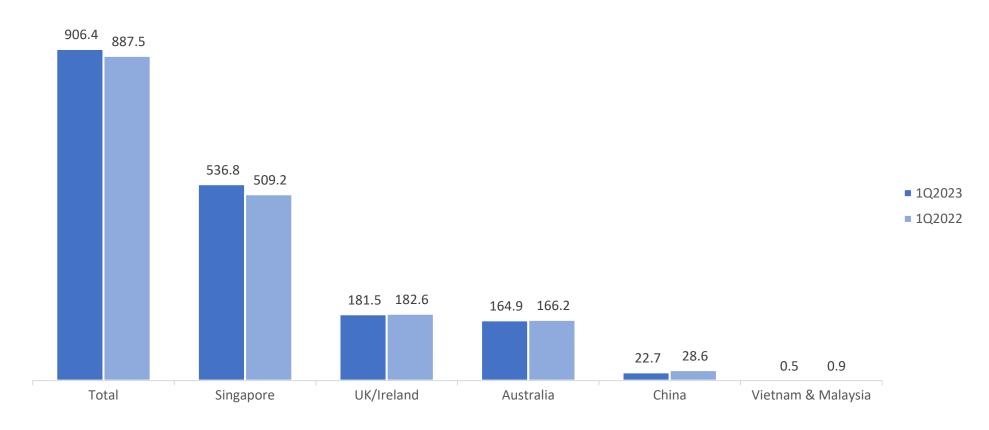


- Buses fleet replacement and bus accessories for transport authorities which are funded by contracts
- Taxi SG taxi diesel to EV/hybrid programme continued, further EV taxis purchased in China
- Other vehicles new and replacement SG rental and driving school vehicles, non-emergency ambulances in SG and AU
- Land and buildings mainly relates to renovation and electrification upgrades for depots, 1Q2022 mainly relates to purchase of Athlon Road property in London to replace the disposed Alperton property
- Others includes equipment \$4.6m and Information/Operational Technology \$4.7m
- Proceeds from disposals mainly proceeds disposal of vehicles, 1Q2022 mainly from sale proceeds of Alperton property \$44.8m



## Revenue by Geographical Region

#### Revenue by Geographical Region (\$'m)

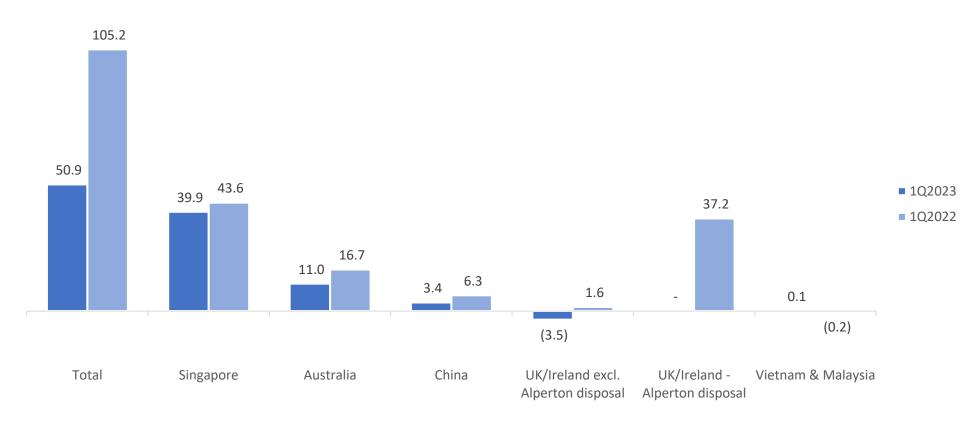


• 1Q2023 overseas revenue contribution of 40.8% (1Q2022 : 42.7%)



# Operating Profit by Region





- 1Q2022 operating profits not affected by inflation / Ukraine conflict
  - Also benefitted from pent up demand after lifting of COVID-19 restrictions in Singapore and one-off exceptional gain on disposal of Alperton property in London \$37.2m



# PERFORMANCE BY BUSINESS SEGMENT FOR 1Q2023



## Public Transport Services

\$'m	1Q2022	2Q2022	3Q2022	4Q2022	1Q2023
Revenue	703.6	765.9	763.3	781.1	714.3
Operating Costs	(663.8)	(725.6)	(739.1)	(769.3)	(693.1)
Operating Profit excl. non-recurring items ("OPE")	39.8	40.3	24.2	11.8	21.2
OPE Margin %	5.7%	5.3%	3.2%	1.5%	3.0%
Net Gain/(Loss) on Disposal	37.6	0.6	(0.1)	0.7	0.3
Operating Profit ("OP")	77.4	40.9	24.1	12.5	21.5

- 1Q2023 OPE ↑\$9.4m or 79.7% vs 4Q2022
  - Mainly due to improved margins in UK after driver pay deal back pay in 4Q2022
  - 1Q2023 Revenue ↓(\$66.8m) or (8.6%); Operating Costs ↓\$76.2m or 9.9%
  - Mainly from seasonality, fuel indexation and FX impacts
- 1Q2023 OPE ↓(\$18.6m) or (46.7%) vs 1Q2022
  - 1Q2023 Revenue ↑\$10.7m or 1.5%
    - Improved rail ridership and fare increase offset by;
    - Contract renewals in Australia at lower margins
    - Lower Singapore Bus margins on 5 bus packages as part of DTL settlement
  - Operating Costs ↑(\$29.3m) or (4.4%) due driver shortages, increased wages and inflation



#### Taxi

\$'m	1Q2022	2Q2022	3Q2022	4Q2022	1Q2023
Revenue	106.3	105.0	112.3	114.2	109.4
Operating Costs	(94.6)	(95.3)	(95.9)	(97.2)	(96.7)
Operating Profit excl. non-recurring items ("OPE")	11.7	9.7	16.4	17.0	12.7
OPE Margin %	11.0%	9.2%	14.6%	14.8%	11.6%
Net Gain/(Loss) on Disposal	(0.1)	(0.1)	(0.4)	(2.1)	(0.1)
Operating Profit ("OP")	11.6	9.6	16.0	14.9	12.6

- 1Q2023 OPE ↓(\$4.2m) or (24.9%) vs 4Q2022
  - 1Q2023 Revenue ↓(\$4.8m) or (4.2%); Operating Costs ↓\$0.6m or 0.6%
  - Mainly due to seasonality and lower Singapore job volumes (1Q2023 ~8m vs 4Q2022 ~9m)
- 1Q2023 OPE ↑\$1.0m or 8.5% vs 1Q2022
  - 1Q2023 Revenue ↑\$3.1m or 2.9%
    - Taxi trip commissions in Singapore introduced May 2022, partially offset by lower utilisation levels in China
  - Operating Costs ↑(\$2.1m) or (2.2%)
    - Higher operating costs due to inflation and increased IT costs



## Automotive Engineering Services

\$'m	1Q2022	2Q2022	3Q2022	4Q2022	1Q2023
Revenue	46.5	53.6	51.8	50.5	47.0
Operating Costs	(44.4)	(51.0)	(49.3)	(47.2)	(44.8)
Operating Profit excl. non-recurring items ("OPE")	2.1	2.6	2.5	3.3	2.2
OPE Margin %	4.5%	4.9%	4.8%	6.5%	4.7%
Net Gain/(Loss) on Disposal	-	-	-	-	0.1
Operating Profit ("OP")	2.1	2.6	2.5	3.3	2.3

- 1Q2023 OPE ↓(\$1.1m) or (33.3%) vs 4Q2022
  - 1Q2023 Revenue ↓(\$3.5m) or (6.9%); Operating Costs ↓\$2.4m or 5.1%
  - Mainly due to fuel sales as pump price adjustments lagged oil price increases
- 1Q2023 OPE ↑\$0.1m or 4.8% vs 1Q2022
  - 1Q2023 Revenue ↑\$0.5m or 1.1%; Operating Costs ↑(\$0.4m) or (0.9%)



## Inspection & Testing Services

\$'m	1Q2022	2Q2022	3Q2022	4Q2022	1Q2023
Revenue	26.0	27.3	27.4	27.6	27.7
Operating Costs	(18.0)	(18.8)	(19.2)	(18.9)	(19.6)
Operating Profit excl. non-recurring items ("OPE")	8.0	8.5	8.2	8.7	8.1
OPE Margin %	30.8%	31.1%	29.9%	31.5%	29.2%
Net Gain/(Loss) on Disposal	-	Ŧ	-	(0.8)	-
Operating Profit ("OP")	8.0	8.5	8.2	7.9	8.1

- 1Q2023 OPE ↓(\$0.6m) or (6.9%) vs 4Q2022
  - 1Q2023 Revenue ↑\$0.1m or 0.4%; Operating Costs ↑(\$0.7m) or (3.7%)
  - Mainly due to inflationary cost pressures
- 1Q2023 OPE ↑\$0.1m or 1.3% vs 1Q2022
  - 1Q2023 Revenue ↑\$1.7m or 6.5%; Operating Costs ↑(\$1.6m) or (8.9%)



## Driving Centre

\$'m	1Q2022	2Q2022	3Q2022	4Q2022	1Q2023
Revenue	13.3	13.0	13.3	12.9	13.2
Operating Costs	(8.6)	(8.8)	(8.3)	(8.1)	(8.1)
Operating Profit excl. non-recurring items ("OPE")	4.7	4.2	5.0	4.8	5.1
OPE Margin %	35.3%	32.3%	37.6%	38.0%	38.6%
Net Gain/(Loss) on Disposal	0.1	-	-	-	-
Operating Profit ("OP")	4.8	4.2	5.0	4.8	5.1

- 1Q2023 OPE ↑\$0.2m or 4.1% vs 4Q2022
  - 1Q2023 Revenue ↑\$0.3m or 2.3%; Operating Costs ↑(\$0.1m) or (1.3%)
- 1Q2023 OPE ↑\$0.4m or 8.5% vs 1Q2022
  - 1Q2023 Revenue  $\downarrow$  (\$0.1m) or (0.8%); Operating Costs  $\downarrow$  \$0.5m or 5.8%



## Car Rental & Leasing

\$'m	1Q2022	2Q2022	3Q2022	4Q2022	1Q2023
Revenue	7.2	8.0	9.2	10.4	11.7
Operating Costs	(6.7)	(7.6)	(8.7)	(9.8)	(10.8)
Operating Profit excl. non-recurring items ("OPE")	0.5	0.4	0.5	0.6	0.9
OPE Margin %	6.9%	5.0%	5.4%	5.8%	7.7%
Net Gain/(Loss) on Disposal	0.3	0.5	0.3	0.1	0.5
Operating Profit ("OP")	0.8	0.9	0.8	0.7	1.4

- 1Q2023 OPE 个\$0.3m or 50.0% vs 4Q2022
  - 1Q2023 Revenue ↑\$1.3m or 12.5%; Operating Costs ↑(\$1.0m) or (10.2%)
  - Increased PHV fleet and increased rental rates
- 1Q2023 OPE ↑\$0.4m or 80.0% vs 1Q2022
  - 1Q2023 Revenue ↓(\$0.1m) or (0.8%); Operating Costs ↓\$0.5m or 5.8%
  - Increased PHV fleet and increased rental rates



#### **Bus Station**

\$'m	1Q2022	2Q2022	3Q2022	4Q2022	1Q2023
Revenue	2.7	1.5	2.3	1.2	1.9
Operating Costs	(2.2)	(2.3)	(2.9)	(2.1)	(2.0)
Operating Profit excl. non-recurring items ("OPE")	0.5	(0.8)	(0.6)	(0.9)	(0.1)
OPE Margin %	18.5%	-53.3%	-26.1%	-75.0%	-5.3%
Net Gain/(Loss) on Disposal	-	+	-	(0.3)	-
Operating Profit ("OP")	0.5	(0.8)	(0.6)	(1.2)	(0.1)

- 1Q2023 OPE 个\$0.8m or 88.9% vs 4Q2022
  - 1Q2023 Revenue ↑\$0.7m or 58.3%; Operating Costs ↓\$0.1m or 4.8%
  - COVID-19 restrictions lifted in early 2023
- 1Q2023 OPE ↓(\$0.6m) or (120.0%) vs 1Q2022
  - 1Q2023 Revenue ↓(\$0.8m) or (29.6%); Operating Costs ↓\$0.2m or 9.1%



## Financial Summary

- P&L 1Q2023 Group PATMI \$32.8m
  - Operating Profit excl. non-recurring items of \$50.1m in 1Q2023 vs \$45.3m in 4Q2022
    - Improvements in Public Transport Services after exceptional cost items in 4Q2022
  - Operating Profit excl. non-recurring items of \$50.1m in 1Q2023 vs \$67.3m in 1Q2022
    - Mainly due to Public Transport Services
      - Improved rail ridership and fare increase offset by;
      - Contract renewals in Australia at lower margins
      - Lower Singapore Bus margins on 5 bus packages as part of DTL settlement

#### Balance Sheet

- Balance sheet remains strong
- Free cash flows, cash and facilities adequate for business continuity and growth



# **THANK YOU**



# Appendix – Segments

\$m	1Q2023 Revenue	1Q2022 Revenue	1Q2023 Operating Profit	1Q2022 Operating Profit
Public Transport Services	714.3	703.6	21.5	77.4
Taxi	109.4	106.3	12.6	11.6
Automotive Engineering Services	47.0	46.5	2.3	2.1
Inspection & Testing Services	27.7	26.0	8.1	8.0
Driving Centre	13.2	13.3	5.1	4.8
Car Rental & Leasing	11.7	7.2	1.4	0.8
Bus Station	1.9	2.7	(0.1)	0.5
Elimination	(18.8)	(18.1)	-	-
Total	906.4	887.5	50.9	105.2

• Elimination relates to elimination of inter-segment services

