

COMFORTDELGRO TAXIS CLOCKS 30 MILLION BOOKING JOBS;
WAIVES BOOKING FEES FOR FIRST 15,000 CUSTOMERS

19 November 2015 – ComfortDelGro Taxis marked its 30 millionth booking job this year through its app on Tuesday evening.

To commemorate the occasion, ComfortDelGro Taxis is rewarding the lucky passenger and cabby with \$300-worth of vouchers each.

Said Ms Wenny Utomo Jauw, who had booked the 30 millionth trip via the ComfortDelGro taxi booking app: "It was just another trip home, so I was pleasantly surprised when I was informed that I was the lucky 30 millionth customer!"

Cabby Yong Yeng Wei, 51, who took Ms Jauw's booking, said: "This is the first time I have won anything in my 10 years of taxi driving. I am now so motivated to take on more booking jobs."

The Company is also waiving the booking fees for the first 15,000 customers who book a standard taxi using the promo code "30MIL" via the ComfortDelGro taxi booking app from today to 25 November 2015¹. The waiver applies only to current booking fees, which are \$2.30 (non-peak) and \$3.30 (peak) for standard taxis. Passengers can redeem the "30MIL" promo code booking fee waiver for up to three times using the same mobile number.

Passengers are not the only ones to be rewarded. The Company will also waive the booking levy for its cabbies for seven days starting from 24 November 2015.

¹ Terms and conditions apply. For more details, please refer to <https://cabrewards.cdgtaxi.com.sg/>.

Cabby Lee Teng Nguan, who has most number of booking jobs for three years in a row, welcomed the good news. “The levy-free week will translate into savings for me and that’s a good incentive to try and get even more booking jobs during the period.” In just the first 10 months of this year, the 48-year-old has clocked over 6,700 booking jobs – eight times more than the average driver.

The fact that the 30 millionth booking job was received through the ComfortDelGro taxi booking app is significant since half of its jobs are now conducted through it. To-date, the ComfortDelGro taxi booking app has registered a total of 3 million downloads since it was introduced in 2010.

Ms Angela Chan, who takes taxis at least 18 times a week, usually from her home in Anchorvale to her office in Chai Chee, finds the revamped ComfortDelGro taxi booking app more user-friendly. She estimates that seven in 10 taxi trips are made using the ComfortDelGro taxi booking app.

“I know there are many apps out there but I like the improved ComfortDelGro taxi booking app because I know it is reliable and safe. I travel a lot alone and for me, safety is a key consideration,” she said.

ComfortDelGro Taxis CEO Mr Yang Ban Seng described the 30-million milestone as “something we do not take for granted”:

“Crossing the 30-million mark in the first 10 months of this year is not something we take for granted and wanted to thank our passengers and cabbies for their continued trust and support,” he said.



Download the ComfortDelGro Taxi Booking App



Background

ComfortDelGro is one of the world's largest land transport companies with a total fleet size of more than 46,500 buses, taxis and rental vehicles. Headquartered in Singapore, the Group also has operations in China, the United Kingdom, Ireland, Australia, Vietnam and Malaysia. ComfortDelGro operates a total of about 36,500 taxis, of which 17,000 are in Singapore.