

COMFORTDELGRO TAXIS INTRODUCES MORE TECHNOLOGICALLY ADVANCED MOBILE DATA TERMINALS

24 June 2015 – New and more technologically advanced Mobile Data Terminals (MDTs) are being installed in ComfortDelGro's taxis.

The X-One MDT is an all-in-one system that not only wirelessly connects the booking despatch system to the taxi, it also acts as a built-in taxi meter-cum-payment system, automatically computing the total metered fare and accepting cashless payments as well.

Over 6,000 of such terminals will be installed over the course of the next nine months. The first batch has already been installed in 100 taxis in April this year. The second batch of 1,900 units started the roll out yesterday and should be installed by August 2015. The final batch of 4,400 X-One MDTs will be installed by the first quarter of 2016.

The X-One MDT comes with a higher resolution seven-inch LED display and a more user-friendly interface for cabbies. An on-roof antenna and a better GPS receiver have been added to improve signal coverage and provide more accurate location detection. Unlike its predecessor where two-dimensional graphics are used for navigating, the X-One MDT features three-dimensional landmarks for easy viewing.

The more advanced MDT also boasts a CPU speed that is two times faster than its predecessor, a bigger storage capacity, as well as higher RAM that shaves the average flipping screen time from one to a half-a-second. This has resulted in an improved turnaround time for cabbies to confirm booking jobs, which in turn, translates to a higher cater rate.



Cabby V A Moorthy, who has been trialling the new MDT on his taxi since April, has observed a significant increase in the daily average number of bookings catered from six to 10 as a result.

He said: "Call booking jobs are sent and confirmed faster with the X-One MDT. Cashless payment transactions are also processed quicker. The new MDT is more user-friendly, and has a sharper and brighter screen. The map also helps me find the shortest routes to the destination. By getting to each destination faster, I can take on more fares."

Said Mr Yang Ban Seng, ComfortDelGro CEO (Taxi Business): "The new MDT will enable our cabbies to take on more booking jobs. This means more booking commuters being served and better income for our drivers. Many of our drivers have told us that they are looking forward to having the MDT installed in their taxis."

Background

ComfortDelGro is one of the world's largest land transport company with a total fleet size of about 46,300 buses, taxis and rental vehicles. Headquartered in Singapore, the Group also has operations in China, the United Kingdom, Ireland, Australia, Vietnam and Malaysia. ComfortDelGro operates 17,000 taxis in Singapore.